

Google Meet Accessibility Conformance Report

Revised Section 508 Edition

VPAT^{®1} Version 2.2 – July 2018

Name of Product/Version: Google Meet

Product Description: Web Application

Date: 4/14/2020

Contact information: apps-accessibility@google.com

Evaluation Methods Used: Manual testing and automated tools where applicable.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017	(Yes)

¹ “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

Standard/Guideline	Included in Report
Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Support	The Google Meet web application has properly labelled and tagged non-text elements.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The Google Meet web application does not have pre-recorded audio-only or pre-recorded video-only media.
1.2.2 Captions (Prerecorded)	Not Applicable	The Google Meet web application does not have pre-recorded audio content.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The Google Meet web application does not have pre-recorded video content.
1.3.1 Info and Relationships	Supports	The Google Meet web application is implemented in a way that proper relationships and information are provided to the user.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence	Supports	The correct reading sequence is meaningful throughout the Google Meet web application.
1.3.3 Sensory Characteristics	Supports	The Google Meet web application does not rely on sensory characteristics to convey meaning or status.
1.4.1 Use of Color	Supports	The Google Meet web application does not rely on color-alone to convey information.
1.4.2 Audio Control	Not Applicable	The Google Meet web application does not include any automatically playing audio content.
2.1.1 Keyboard	Partially Supports	<p>All functionality is operable using the keyboard-alone in the Google Meet web application with some exceptions, including:</p> <ul style="list-style-type: none"> The meeting details within the main meeting window, which cannot be focused by a keyboard only user.
2.1.2 No Keyboard Trap	Supports	The Google Meet web application does not cause a keyboard trap.
2.2.1 Timing Adjustable	Not Applicable	The Google Meet web application does not include content with a timeout.
2.2.2 Pause, Stop, Hide	Not Applicable	The Google Meet web application does not have content that blinks, scrolls, or updates regularly.
2.3.1 Three Flashes or Below Threshold	Supports	The Google Meet web application does not have flashing content.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks	Supports	The Google Meet web application provides a set of shortcuts that allow keyboard users to skip to different locations of the user interface.
2.4.2 Page Titled	Supports	The Google Meet web application is properly titled.
2.4.3 Focus Order	Partially Supports	<p>The Google Meet web application has a meaningful focus order, with some exceptions:</p> <ul style="list-style-type: none"> • Some content does not follow visual or reading focus order. • The initial focus within the page is set to a control in the middle of the page instead of the title.
2.4.4 Link Purpose (In Context)	Supports	The Google Meet web application has meaningful link phrases.
3.1.1 Language of Page	Supports	The language of pages in the Google Meet web application was identifiable by the screen reader.
3.2.1 On Focus	Supports	The Google Meet web application does not cause a change of context on focus.
3.2.2 On Input	Supports	The Google Meet web application does not perform unexpected actions when the user performs an action.
3.3.1 Error Identification	Supports	If an input error is detected in the Google Meet web application, the error is described to the user in text.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions	Supports	Controls and forms are properly labelled and have necessary instructions throughout the Google Meet web application.
4.1.1 Parsing	Supports	The Google Meet web application properly uses HTML, CSS and ARIA attributes.
4.1.2 Name, Role, Value	Supports	The Google Meet web application provides the correct name, role, state, and other important accessibility information for user interface components.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The Google Meet web application does not have audio or video content.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The Google Meet web application does not have video content.
1.4.3 Contrast (Minimum)	Supports	The Google Meet web application has sufficient contrast between the foreground and background colors.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text	Supports	Text can be resized within the Google Meet web application to proper levels without loss of content.
1.4.5 Images of Text	Not Applicable	The Google Meet web application does not contain images of text.
2.4.5 Multiple Ways	Supports	The Google Meet web application provides multiple ways to navigate to or accomplish essential tasks.
2.4.6 Headings and Labels	Supports	Headings and labels are properly applied or provided for page sections and controls throughout the Google Meet web application.
2.4.7 Focus Visible	Supports	The Google Meet web application has visible focus indicators throughout the application.
3.1.2 Language of Parts	Not Applicable	The Google Meet web application does not include passages or phrases in a language other than the main language of the page.
3.2.3 Consistent Navigation	Supports	The controls within the Google Meet web application navigate consistently from one instance to the next.
3.2.4 Consistent Identification	Supports	Controls within the Google Meet web application are consistently identified with the same roles and functionality.
3.3.3 Error Suggestion	Supports	The Google Meet web application does provide suggestions for errors associated with user input.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	Use of the Google Meet web application does not inherently cause legal commitments or financial transactions to occur.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded)	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded)	Not Applicable	
1.2.8 Media Alternative (Prerecorded)	Not Applicable	
1.2.9 Audio-only (Live)	Not Applicable	
1.4.6 Contrast Enhanced	Not Applicable	
1.4.7 Low or No Background Audio	Not Applicable	
1.4.8 Visual Presentation	Not Applicable	
1.4.9 Images of Text (No Exception) Control	Not Applicable	
2.1.3 Keyboard (No Exception)	Not Applicable	
2.2.3 No Timing	Not Applicable	
2.2.4 Interruptions	Not Applicable	
2.2.5 Re-authenticating	Not Applicable	
2.3.2 Three Flashes	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.4.8 Location	Not Applicable	
2.4.9 Link Purpose (Link Only)	Not Applicable	
2.4.10 Section Headings	Not Applicable	
3.1.3 Unusual Words	Not Applicable	
3.1.4 Abbreviations	Not Applicable	
3.1.5 Reading Level	Not Applicable	
3.1.6 Pronunciation	Not Applicable	
3.2.5 Change on Request	Not Applicable	
3.3.5 Help	Not Applicable	
3.3.6 Error Prevention (All)	Not Applicable	

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes: Not applicable to the web application per scoping requirements in Chapter 2.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	
302.2 With Limited Vision	Not Applicable	
302.3 Without Perception of Color	Not Applicable	
302.4 Without Hearing	Not Applicable	
302.5 With Limited Hearing	Not Applicable	
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Not Applicable	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

Chapter 4: Hardware

Notes: The hardware section is not applicable to this VPAT as the content is relevant only to web applications.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	No alternative user interface is provided.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation for Google Meet lists and explains how to use the accessibility and compatibility features of the product. See g.co/GSuiteAccessibility .
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All necessary documentation for Google Meet is provided electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	The Google Disability Support Team can answer questions about the accessibility of Google Meet.
603.3 Accommodation of Communication Needs	Supports	The Google Disability Support Team can answer questions about the accessibility of Google Meet.

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