

Google Chrome Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Chrome OS, version 121

Report Date: February 2024

Product Description: Chrome OS is the operating system that runs on Chromebooks

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Notes:

Chrome OS is an operating system with the Google Chrome browser built-in that allows users to browse the web. This document makes no claims of conformance for any third-party content that users access through the web or through any app stores supported by Chrome OS. The scope of this VPAT is limited to the Chrome OS software and does not apply directly to hardware devices.

The scope of this document asserts conformance for these core Chrome OS features:

1. Onboarding and account creation
2. App Launcher
3. Notification Center
4. Settings
5. Files
6. Chrome Browser

The following features are considered experimental and are not available on all Chrome OS devices, and are therefore outside of the scope of this document:

1. Google Play Store
2. Linux shell

Evaluation Methods Used:

Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. The application was tested using a set of use cases designed to cover the components and functionality of use flows. Assistive technologies used include: ChromeVox with the Chrome browser and platform assistive technologies for magnification and dark mode.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Standard/Guideline	Included In Report
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: The product provides equivalent text alternatives
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 	Software: Supports	Software: The product does not contain prerecorded audio-only or video-only media.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 	Software: Supports	Software: The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	Software: In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: <ul style="list-style-type: none"> • No announcement with volume toggle • Improper heading levels in Wallpaper and style page • Date information not conveyed by screen reader when navigating the list of Google Photo images

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	Software: Supports	<p>Software: In most instances, instructions in the product do not rely solely on sensory characteristics such as shape, size, visual location, or sound. Exceptions include:</p> <ul style="list-style-type: none"> • No programmatic state conveyed for currently active navigation item • Emoji keyboard bottom toolbar items conveying incorrect state

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially supports	<p>Software: In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include:</p> <ul style="list-style-type: none"> • Some links are not clearly visible or identifiable.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) 	Software: Supports	<p>Software: The product does not include audio that plays automatically for more than 3 seconds.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports partially	Software: In most instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include: <ul style="list-style-type: none"> “More” options is not in the focus order Unable to navigate the Connected device subpage
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 	Software: Supports	Software: Supports: Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard and/or advises users of any non-standard methods required to do so.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 	Web: Software: Supports	Software: The product does not contain time-limited or time-dependent content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Partially Supports	Software: In most instances, the product allows users to pause, stop, or hide moving, blinking, scrolling or auto-updating content. Exception includes: <ul style="list-style-type: none"> Animation in Phone hub set up flow loops
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to:	Software: Supports	Software: The product does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	Software: Supports	Software: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: Screens of the product provide titles that adequately describe their topic or purpose.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Software: Partially Supports	<p>Software: In most instances, screens of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:</p> <ul style="list-style-type: none"> Focus order is illogical on some screens. Focus set improperly when interacting with some controls or opening dialogs. Some controls are not in the focus order. Some focus issues occur after enabling ChromeVox.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Partially Supports	Software: In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include: <ul style="list-style-type: none"> Some links lack context. Suggested screenname purpose is not clear as a control.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 	Software: Supports	Software: The product ensures functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.
<p>2.5.3 Label in Name (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Supports	Software: The product ensures that functionality triggered by device or user motion can also be operated by conventional user interface components.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: The product ensures that the default human language used on each page can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: The product ensures that interface components do not initiate a change of context when receiving focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Software: Partially Supports	Software: The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link. Exceptions include: <ul style="list-style-type: none"> Input method dialog closes after selecting an input control

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: Help mechanisms occur in the same order relative to other page content in the product.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 	Software: Supports	Software: Where user input is required, the product presents adequate labels or instructions for successfully providing that input.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: User information that is required to be entered again in the same process is made available to the user without the user having to re-enter information.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Software: Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Partially supports	<p>Software: In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined and whose state where applicable, can be programmatically set.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> Some controls and labels are not programmatically associated with their fields. Some controls do not convey accurate name, role, or state information. Auto suggestions for some fields are not conveyed or are conveyed improperly.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 	Software: Supports	Software: The product does not contain any live synchronized media (video with audio) that requires real-time captioning.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Supports	Software: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Supports	Software: The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.3 (Web) 	Software: Partially Supports	Software: In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exception includes:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<ul style="list-style-type: none"> Text appears faint in Google verification code page
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: The images of text contained in the product are essential and can be visually customized to user viewing requirements.
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Supports	Software: The product allows for resizing of content to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Supports	Software: Visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s).
<p>1.4.12 Text Spacing (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Supports	Software: The product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.13 (Web) 	Software: Supports	Software: In most instances, content triggered by hover or focus becomes and remains visible while triggered, and is dismissed when hover or focus is removed. Exception includes:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		<ul style="list-style-type: none"> The tooltip popups are not hoverable and dismissible
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Software: Supports	Software: Screens of the product are accessed via a process flow and do not otherwise require multiple methods of access.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.6 (Web) 	Software: Partially Supports	<p>Software: The product uses headings and labels that describe their topic or purpose in most instances.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> Rating info icon in Gellerizing flow of a child account lacks additional context

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • Last used info in Gellerizing flow of a child account not associated to the form controls it pertains to
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: In most instances, the product provides a visible indication of keyboard focus for elements on each screen. Exceptions include:</p> <ul style="list-style-type: none"> • Focus not clearly visible on Play Store install/open buttons

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Software: Partially Supports	Software: When most user interface components have keyboard focus they are, at minimum, partially visible. Exceptions include: <ul style="list-style-type: none"> Highlighted elements showing not focused on via assistive technology
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: When dragging movement is needed for operation the product allows the functionality to be accomplished by a single pointer without dragging.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: The size of the target meets the requirements of this criterion.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: Where screens of the product contain text in multiple languages, the language used for each passage can be programmatically determined.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria	Software: Supports	Software: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	Software: Supports	Software: The product ensures that components with the same functionality are identified consistently across pages of the product.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Software: Supports	Software: The product provides a mechanism for users to review, confirm, and correct information before finalizing submission.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: The product does not require users to complete a cognitive function test during its authentication process.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Partially Supports	Software: In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include: <ul style="list-style-type: none"> Lack of feedback about the timer present in Google verification code page Status updates in Play store not conveyed by screen reader ChromeVOX should announce completion of cross-device setup Final screen in Gellerizing flow of a child account not conveyed by screen reader Lack of feedback from screen reader after selecting controls in toolbar

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:</p> <ul style="list-style-type: none"> • 1.3.1 Info and Relationships • 1.3.3 Sensory Characteristics • 2.1.1 Keyboard • 2.4.3 Focus Order • 2.4.4 Link Purpose • 3.2.2 On input • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Partially Supports	<p>The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:</p> <ul style="list-style-type: none"> • 1.3.1 Info and Relationships • 1.3.3 Sensory Characteristics • 1.4.1 Use of Color • 1.4.3 Contrast (Minimum) • 2.1.1 Keyboard • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.2.2 On input • 4.1.2 Name, Role, Value
302.3 Without Perception of Color		<p>The product's features mostly allow people with vision loss to interact with</p>

Criteria	Conformance Level	Remarks and Explanations
		user interface elements except as disclosed in: <ul style="list-style-type: none"> • 1.4.1 Use of Color • 1.4.3 Contrast (Minimum)
302.4 Without Hearing	Supports	The product is usable by people without hearing.
302.5 With Limited Hearing	Supports	The product is usable by people with limited hearing.
302.6 Without Speech	Supports	The product is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in: <ul style="list-style-type: none"> • 2.1.1 Keyboard • 2.4.3 Focus order • 2.4.4 Link purpose (in context) • 2.4.6 Headings and labels • 2.4.7 Focus visible • 3.2.4 Consistent identification • 4.1.2 Name, role, value
302.8 With Limited Reach and Strength	Supports	The product's features allow people with limited reach or strength to interact with the user interface.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in: <ul style="list-style-type: none"> • 1.3.1 Info and Relationships • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.2.2 Pause, Stop, Hide • 2.4.3 Focus Order

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • 2.4.4 Link Purpose (In context) • 2.4.6 Headings and labels • 2.4.7 Focus Visible • 3.2.2 On Input • 3.2.4 Consistent Identification • 4.1.2 Name, Role, Value

Chapter 4: [Hardware](#)

Notes: Chrome OS is not a hardware device. Refer to VPAT for specific Chromebook devices.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Software: Supports	The product allows for user control of accessibility features.
502.2.2 No Disruption of Accessibility Features	Software: Supports	The product does not disrupt the use of platform accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Software: Partially supports	<p>To some degree, objects in the product correctly report their name, role, state, boundary, and description information to assistive technologies, except as disclosed in:</p> <ul style="list-style-type: none"> • 1.3.1 Info and relationships • 4.1.2 Name, role, value
502.3.2 Modification of Object Information	Software: Partially supports	To some degrees, states and properties that can be set by the user are able to be

Criteria	Conformance Level	Remarks and Explanations
		set programmatically, except as disclosed in: <ul style="list-style-type: none"> 2.1.1 Keyboard 4.1.2 Name, role, value
502.3.3 Row, Column, and Headers	Software: Supports	The product appropriately associates rows, columns, and headers for data tables.
502.3.4 Values	Software: Supports	In the product any current value(s), and any set or range of allowable values associated with an object, are programmatically determinable.
502.3.5 Modification of Values	Software: Partially supports	In the product values that can be set by the user can sometimes be set programmatically, except as disclosed in: <ul style="list-style-type: none"> 4.1.2 Name, role, value
502.3.6 Label Relationships	Software: Supports	Component labels in the product are programmatically determinable.
502.3.7 Hierarchical Relationships	Software: Supports	Hierarchical relationships for components in the product are programmatically determinable.
502.3.8 Text	Software: Partially Supports	In the product, the content of text objects, text attributes, and the boundary of text are sometimes programmatically determinable, except as disclosed in: <ul style="list-style-type: none"> 4.1.2 Name, Role, Value
502.3.9 Modification of Text	Software: Partially Supports	In the product, the content of text objects, text attributes, and the boundary of text are sometimes programmatically determinable, except as disclosed in: <ul style="list-style-type: none"> 4.1.2 Name, Role, Value
502.3.10 List of Actions	Software: Partially Supports	In the product the list of all actions that can be executed on an object is sometimes programmatically determinable, except as disclosed in:

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> 4.1.2 Name, Role, Value
502.3.11 Actions on Objects	Software: Partially Supports	<p>The product sometimes allows users to perform actions on objects programmatically, except as disclosed in:</p> <ul style="list-style-type: none"> 4.1.2 Name, Role, Value
502.3.12 Focus Cursor	Software: Partially Supports	<p>Some of the product's user interface elements for text editing provide information and mechanisms necessary to track focus, text insertion point, and selection attributes in a way that is programmatically determinable except as disclosed in:</p> <ul style="list-style-type: none"> 2.4.7 Focus visible
502.3.13 Modification of Focus Cursor	Software: Partially Supports	<p>Some of the product's user interface elements for text editing allow for the programmatic modification of tracking focus, text insertion points, and selecting attributes, except as disclosed in:</p> <ul style="list-style-type: none"> 2.1.1 Keyboard
502.3.14 Event Notification	Software: Partially Supports	<p>The product sometimes makes notifications of events relevant to user interactions available to assistive technologies, except as disclosed in:</p> <ul style="list-style-type: none"> 1.3.1 Info and Relationships 4.1.2 Name, Role, Value
502.4 Platform Accessibility Features	Software: Not Applicable	This product is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Software: Supports	The product's user interface follows the values of the user preferences for applicable platform settings.
503.3 Alternative User Interfaces	Software: Not Applicable	The product does not provide an alternative user interface that functions as assistive technology.

Criteria	Conformance Level	Remarks and Explanations
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Software: Supports	The product provides user controls for the selection of captions at the same menu level as the user controls for volume or program selection.
503.4.2 Audio Description Controls	Software: Supports	The product provides user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Software: Not Applicable	The product is not an authoring tool.
504.2.2 PDF Export	Software: Not Applicable	The product is not an authoring tool.
504.3 Prompts	Software: Not Applicable	The product is not an authoring tool.
504.4 Templates	Software: Not Applicable	The product is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The product documentation lists and explains how to use the accessibility and compatibility features of Google Chrome for Chrome OS.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All documentation for Google Chrome for Chrome OS is provided electronically.

Criteria	Conformance Level	Remarks and Explanations
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The <u>Google Disability Support Team</u> can answer questions about accessibility through various support channels.
603.3 Accommodation of Communication Needs	Supports	The <u>Google Disability Support Team</u> can answer questions about accessibility through various support channels.

EN 301 549 Report

Notes:

Chapter [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:</p> <ul style="list-style-type: none">• 1.3.1 Info and Relationships• 1.3.3 Sensory Characteristics• 1.4.1 Use of Color• 2.1.1 Keyboard• 2.2.2 Pause, Stop, Hide• 2.4.3 Focus Order• 2.4.4 Link Purpose• 2.4.6 Headings and labels• 3.2.2 On input• 4.1.2 Name, Role, Value• 4.1.3 Status messages
4.2.2 Usage with limited vision	Partially Supports	<p>The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:</p> <ul style="list-style-type: none">• 1.4.1 Use of Color• 1.4.3 Contrast (Minimum)• 2.1.1 Keyboard• 2.2.2 Pause, stop, hide• 2.4.3 Focus Order• 2.4.4 Link Purpose (In Context)• 2.4.6 Headings and Labels

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • 2.4.7 Focus Visible • 3.2.2 On input • 4.1.2 Name, Role, Value • 4.1.3 Status messages
4.2.3 Usage without perception of colour	Partially Supports	<p>The product provides a visual mode of operation that does not require user perception of colour, except as disclosed in:</p> <ul style="list-style-type: none"> • 1.4.1 Use of Color • 1.4.3 Contrast (Minimum) • 4.1.3 Status messages
4.2.4 Usage without hearing	Partially Supports	<p>The product is mostly usable by people without hearing except as disclosed in:</p> <ul style="list-style-type: none"> • 2.2.2 Pause, stop, hide • 4.1.3 Status messages
4.2.5 Usage with limited hearing	Partially Supports	<p>The product is usable by people with limited hearing except as disclosed in:</p> <ul style="list-style-type: none"> • 2.2.2 Pause, stop, hide • 4.1.3 Status messages
4.2.6 Usage with no or limited vocal capability	Supports	<p>This product is usable by people without speech.</p>
4.2.7 Usage with limited manipulation or strength	Partially Supports	<p>The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in:</p> <ul style="list-style-type: none"> • 2.1.1 Keyboard • 2.2.2 Pause, stop, hide • 2.4.3 Focus order • 2.4.4 Link purpose (In Context) • 2.4.7 Focus visible • 3.2.2 On input

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> 4.1.3 Status messages
4.2.8 Usage with limited reach	Supports	The product is not free-standing or installed.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Partially supports	<p>The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in:</p> <ul style="list-style-type: none"> 2.2.2 Pause, Stop, Hide 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 2.4.6 Headings and labels 2.4.7 Focus visible 3.2.2 On Input 4.1.3 Status Messages
4.2.11 Privacy	Supports	The product maintains the privacy of users of these features at the same level as other users.

Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.2 Auditory output delivery including speech	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.3 Auditory output correlation	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.4 Speech output user control	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.5 Speech output automatic interruption	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.6 Speech output for non-text content	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.7 Speech output for video information	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.8 Masked entry	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.9 Private access to personal data	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.10 Non-interfering audio output	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.11 Private listening volume	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.12 Speaker volume	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.13 Volume reset	Software: Not Applicable	This product does not have any closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.15 Non-visual error identification	Software: Not Applicable	This product does not have any closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Software: Not Applicable	This product does not have any closed functionality.
5.1.4 Functionality closed to text enlargement	Software: Not Applicable	This product does not have any closed functionality.
5.1.5 Visual output for auditory information	Software: Not Applicable	This product does not have any closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	This product does not have any closed functionality.
5.1.7 Access without speech	Not Applicable	This product does not have any closed functionality.
5.2 Activation of accessibility features	Software: Not Applicable	The product does not have documented accessibility features and instead relies on the device's accessibility features.
5.3 Biometrics	Software: Not Applicable	The product does not use biological characteristics for user identification or control of the product.
5.4 Preservation of accessibility information during conversion	Software: Not Applicable	The product does not convert information.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Software: Not Applicable	Not Applicable. The product has only non-mechanical operable parts that do not require grasping, pinching, or twisting of the wrist to operate.

Criteria	Conformance Level	Remarks and Explanations
5.5.2 Operable parts discernibility	Software: Not Applicable	The product does not have operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Software: Not Applicable	The product does not have locking or toggle controls.
5.6.2 Visual status		
5.7 Key repeat	Software: Not Applicable	The product does not have a key repeat function.
5.8 Double-strike key acceptance	Not Applicable	The product does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Not Applicable	The product does not require simultaneous user actions for its operation.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter [8: Hardware](#)

Notes: Not Applicable

Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Chapter [10: Non-Web Documents](#)

Notes: Not Applicable

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Partially Supports	This product uses some documented platform accessibility services. Refer to the criteria 11.5.2.5 to 11.5.2.17.
11.5.2.5 Object information	Partially Supports	Some of the product's user interface elements are programmatically determinable. Exceptions include those identified in WCAG 4.1.2.
11.5.2.6 Row, column, and headers	Not Applicable	The product does not contain data tables.
11.5.2.7 Values	Partially Supports	The product's user interface elements have some values and ranges of values that are programmatically determinable. Exceptions include: <ul style="list-style-type: none"> 4.1.2 Name, role, value.
11.5.2.8 Label relationships	Partially Supports	The relationship between some of the product's user interface elements and their labels are programmatically determinable. Exceptions include:

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> 1.3.1 Info and Relationships 4.1.2 Name, Role, Value
11.5.2.9 Parent-child relationships	Supports	The product's user interface elements and their parent-child relationships are programmatically determinable.
11.5.2.10 Text	Partially Supports	<p>Some of the product's rendered text, including its contents, attributes, and boundary, are programmatically determinable. Exceptions include:</p> <ul style="list-style-type: none"> 1.3.1 Info and Relationships 4.1.2 Name, Role, Value
11.5.2.11 List of available actions	Partially Supports	<p>Some of the product's user interface elements provide a list of available actions that are programmatically determinable. Exceptions include:</p> <ul style="list-style-type: none"> 4.1.2 Name, Role, Value
11.5.2.12 Execution of available actions	Partially Supports	<p>Some of the available actions of the product's user interface elements can be programmatically executed. Exceptions include:</p> <ul style="list-style-type: none"> 2.1.1 Keyboard 4.1.2 Name, Role, Value
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	<p>The product's user interface elements for text editing provide information and mechanisms necessary to track focus, text insertion point, and selection attributes in a way that is programmatically determinable, with the exceptions found in:</p> <ul style="list-style-type: none"> 2.4.7 Focus Visible 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
11.5.2.14 Modification of focus and selection attributes	Partially Supports	Some of the product's user interface elements for text editing allow for the programmatic modification of tracking focus, text insertion points, and selecting attributes. Exceptions include: <ul style="list-style-type: none"> 2.1.1 Keyboard
11.5.2.15 Change notification	Partially Supports	The product notifies assistive technologies of changes to programmatically determinable attributes for some of the user interface elements per the requirements 11.5.2.5 to 11.5.2.11 and 11.2.5.13, with the exceptions found in: <ul style="list-style-type: none"> 1.3.1 Info and relationships 4.1.2 Name, Role, Value.
11.5.2.16 Modifications of states and properties	Partially Supports	The product's user interface elements allow for the programmatic modification of state and properties, with the exceptions found in: <ul style="list-style-type: none"> 4.1.2 Name, Role, Value
11.5.2.17 Modifications of values and text	Partially Supports	Some of the product's user interface elements allow for the programmatic modification of values and text. Exceptions include: <ul style="list-style-type: none"> 4.1.2 Name, Role, Value
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	The product is not a platform.
11.6.2 No disruption of accessibility features	Not Applicable	The product does not have documented accessibility features.
11.7 User preferences	Supports	The product's user interface follows the values of the user preferences for applicable platform settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The product is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	The product is not an authoring tool.
11.8.5 Templates	Not Applicable	The product is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The product documentation lists and explains how to use the accessibility and compatibility features of Google Chrome for Chrome OS.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	The Google Disability Support Team can answer questions about accessibility through various support channels.
12.2.3 Effective communication	Supports	The Google Disability Support Team can answer questions about accessibility through various support channels.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

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